

Consent to Treatment

You will receive a written consent form for you to sign at your first treatment and you may receive additional consent forms should you require any advanced practice treatments such as surgery. Should you wish to withdraw your consent to treatment at any time please let the treating podiatrist know. By signing the consent forms you are stating that you have your own right of consent for medical treatments. Minors (under 16 years old) will require a parent or guardian to sign their consent and accompany them to treatments.

Complaints

Should you have any niggles after treatment please let us know as soon as possible and we will find a time to check your feet at a mutually convenient time. There is never a charge for a niggle check within 2 weeks.

Should you wish to make a complaint you should contact the practice lead

Anne Sibbald on 0131 476 7272,
by email at info@edinburghfootcareclinic.com
or at the address below

Cancellations and Failure to Attend

Should you no longer require your appointment please give us as much notice as possible. We reserve the right to charge for appointments that are cancelled with less than 24 hours notice or where the patient has failed to attend. We offer a telephone reminder system. Please ask at reception for details.



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Information



for Patients

Anne Sibbald BSc(Pod) MChs LFHom(Pod) and Associates
HCPC Registered Podiatrists



Who We Are

All of our Podiatrists are registered with the Health and Care Professions Council (HCPC) and have completed a degree level education in Podiatry. They are bound by a professional code of conduct and ethics in the same way as other medical and health professionals. Our staff are all committed to lifelong learning and regularly attend Continuing Professional Development events to ensure that they are compliant with the requirements of their profession as well as to ensure they are providing a high standard of care for their patients.

The owner and lead podiatrist at the practice is **Anne Sibbald BSc(pod), MChS, LFHom(pod), HCPC reg**

We have associate podiatrists working with us, some of whom specialise in certain areas of podiatry. You will always be told who your appointment is with and we will try to let you know of any changes to your appointment (e.g. due to staff illness).

I wanted to see a Chiropodist, why am I seeing a Podiatrist?

Podiatry is the global term for medical practitioners of the feet. Our official title with the HCPC is Chiropodist/Podiatrist as there is no difference between the two professions. Podiatry is the main professional term that has been used for the past few decades and we will normally refer to ourselves as Podiatrists. We carry out all the functions that you would associate with a Chiropodist. Having undergone extensive medical training, we are able to treat a wide range of footcare issues as well as being qualified to administer local anaesthetic and carry out minor surgery where necessary.

What We Need To Know

When you attend your first appointment we will ask you to complete a questionnaire with a variety of personal and medical questions. All the questions we ask are relevant to your treatment and if you have any queries please let us know. We are bound by the Data Protection Act (1998) and are registered with the Information Commissioner. Your data will only be used for the purposes of your medical records with us and we do not share this information with third parties unless agreed to by the patient (e.g. G.P. referral). As with all health and medical professions we are bound by patient confidentiality.

We will ask you about aspects of your medical care such as conditions from which you are suffering, medications you take and operations you may have undergone. We do not ask these to be nosy but to help form a picture of your health and wellbeing which will help us decide what treatments to carry out. If you are not accurate in the answers that you provide we will be unable to give you accurate advice or carry out our treatments correctly.

Should there be any changes in your health, medications or personal details please advise us at your next appointment. We will always endeavour to ask about any changes when you attend.

What We Do

During your appointment we will assess your foot health as well as how it relates to your general wellbeing. When we carry out treatment on your feet we will use tools and instruments suitable for podiatry treatment. This includes scalpels and other sharp instruments. Whilst every care is taken during your treatment there is a slight risk of puncture of the skin. This risk can be increased by factors such as poor quality of skin or if you are taking blood thinners (anticoagulants). Treatment also carries a very slight risk of infection. Certain advanced treatments may have other risks or side effects which will be explained in full prior to being carried out. These treatments will normally have additional consent forms and procedures. In the unlikely event that you experience a problem after your treatment please contact the clinic as soon as possible so that we can assess and rectify the issue.